



## My Account

*Insurance information and self-service features at your fingertips!*

In today's digital world, you want quick, easy, and secure access to your health insurance information. With your **My Account** on [www.firststudent.com](http://www.firststudent.com), you have just that, 24 hours a day, seven days a week.

Once you've created your **My Account**, just log in with your user name and password at [www.firststudent.com](http://www.firststudent.com) and begin to access your account online, at your own convenience.

Create your account today and:

- ◆ View coverage details
- ◆ View or print your ID card
- ◆ Review Message Center electronic notifications
- ◆ Check claim status and Explanations of Benefits (EOB)
- ◆ Review claims letters
- ◆ Update personal information
- ◆ Search for a preferred provider
- ◆ Provide other insurance information, accident details, or Personal Representative Appointment

### Creating your **My Account** is as Easy as 1-2-3!

- 1** Visit [www.firststudent.com](http://www.firststudent.com) or download the UHCSR Mobile App from your preferred App Provider. Just search for UHCSR.
- 2** Follow the onscreen prompts—you'll need the email address we have on file for you, your school ID number, or your 7-digit SR ID, located on your medical insurance ID card.
- 3** Select a user name and password. Your user name must contain 6–30 alphanumeric characters. Your password must have 8–12 characters and include at least three of the following: an uppercase character, a lowercase character, a numeric character (0–9), and a special character (e.g., \*, ~, \$, etc.).